

[Home](#) » [Scenes from NACUSO 2014](#)



Operations

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Speakers highlight advances in services, payment systems, and more.

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Mike Joplin, CEO of [CU Revest](#), accepts the honorable mention award in NACUSO's CUSO/CU Collaboration & Innovation Awards.

Helping "good people" who have fallen on hard times restore their credit and relationship with their credit union has been a fulfilling experience for this relatively new CUSO, Joplin said.

Also pictured are Doug Petersen (left), president/CEO of Workers' CU, Fitchburg, Mass., and a judge in the competition, and NACUSO President/CEO Jack Antonini.